

# Christine Pike Sculpture

## Terms and Conditions

Every sculpture is hand made by me. Please be aware that due to the nature of the products, and that as all products are individually made, there may be variations in appearances. These sculptures are lovingly and carefully crafted, therefore my output is small. The care and time taken to make my work must be reflected in the price: I work as quickly as I can, but never to the detriment of the quality of the work, therefore the average piece takes around 3 days to complete - more for larger or more complex pieces.

For new customers orders are made on a **proforma basis**, which will be issued before the due delivery date of order. Goods will be sent out promptly once full payment is received.

For existing customers, payment is due once the order has been delivered. Payment is required no later than 14 days after delivery. There is no minimum order for existing customers (small orders will incur postage costs, however).

Lead time is approx 6 -8 weeks although at busy times of the year this may be longer. If you need work by a particular date please contact me well ahead of time to arrange this.

### **Minimum First Order:**

3 pieces

### **Terms:**

**TRADE = 50%**

**SOR = 40%**

### **Payment**

BACs payment is preferred. Please email me for bank details:

[christine@christinepike.com](mailto:christine@christinepike.com)

I also accept cheques, which should be made out to: Miss C S Pike  
Please allow time for your cheque to clear before expecting delivery.

I am not registered for VAT, therefore no VAT is levied on my trade prices.

All items remain property of Christine Pike until payment is received in full.

Delivery Charges

Under £300...£12.00

Over £300 ... free

### **Damaged goods**

Any goods found to be damaged upon delivery must be reported and returned to me within 7 days. Please photograph both the item and packaging so that I can make a claim against the carrier and email

[christine@christinepike.com](mailto:christine@christinepike.com)

Please be aware that many couriers will not accept liability for goods if they are signed for as 'unchecked' – if you suspect damage either sign that you have received it in a damaged state or refuse to accept the parcel.

### **Sale or Return (SOR)**

After many years I am no longer able to offer SOR, except on larger, one off sculptures.

It is possible to order work that is a mix of Trade and SOR terms.

Sculptures sold on an SOR basis will remain the property of Christine Pike until sold.

Work sold on an SOR basis will remain with the gallery for a minimum of 3 months (unless otherwise agreed at time of ordering), after which the gallery may return any unsold work\* or a new agreement negotiated with Christine Pike.

**\* Please do not send back any work without notifying Christine Pike first. The gallery shall be responsible for all return shipping costs, including adequate insurance to cover loss or damage.**

### **Damage to or theft of SOR items**

Any damage to an SOR sculpture while in the care of a gallery must be reported at once to Christine Pike, and not less than 7 days after the damage has occurred, with clear photographic evidence. If the work is beyond repair, the full trade price of the piece will need to be paid to Christine Pike.

If the damage is minor (in the artist's opinion) Christine may, at her discretion, agree to repair the sculpture. In this event, and only with the artist's agreement, the gallery may either:

1. Return the damaged piece and pay Christine 75% of the trade price
2. Pay Christine the full trade price of the sculpture and retain it for gallery stock

In the event of theft of an item the trade price will be required to be paid to Christine Pike in full as promptly as reasonably possible.